

**AREA AGENCY ON AGING  
For the Counties of  
Bradford, Sullivan, Susquehanna, and Tioga  
1-800-982-4346  
(Toll-Free)  
[www.bsstaaa.org](http://www.bsstaaa.org)**

**SUMMARY OF 2020/2021 AREA PLAN FOR SERVICES TO THE AGING**

**PUBLIC HEARINGS**

OCTOBER 27, 2020

Conference Call 1-866-730-7514  
PIN 716046

ZOOM: (connection Information can be found on the AAA Website)  
[www.bsstaaa.org](http://www.bsstaaa.org)

**OVERVIEW**  
**2020/21 AREA PLAN**  
**July 1, 2020 – June 30, 2021**

**A LOOK AT YOUR LOCAL AREA AGENCY ON AGING, INC**  
**(Bradford, Sullivan, Susquehanna and Tioga Counties)**

**MISSION STATEMENT**

Positively impacting the lives of adults, veterans and the disabled across Bradford, Sullivan, Susquehanna and Tioga Counties by advocating and providing a network of resources that result in independence, choice and dignity.

Your local Area Agency on Aging (AAA) is a non-profit 501 C3 organization and one of 52 Area Agencies on Aging in the Commonwealth of Pennsylvania. Our service area includes Bradford, Sullivan, Susquehanna and Tioga Counties. We are the only four (4) county AAA in the state. We are the only local agency in the four (4) counties designated by the Commonwealth to receive federal and state funding for the delivery of social services to older persons. The AAA subcontracts with a variety of agencies to provide services in the individual counties.

The AAA has a total of 65 employees. Personnel compliment consists of the following: 5 administrative staff, 2 fiscal personnel, 4 care management supervisors, 2 pre-admission assessors, 11 care managers, 1 protective service supervisor, 4 protective service workers, 1 ombudsman, 3 volunteer coordinators, 1 community services coordinator, 2 foster grandparent staff, 3 senior center directors, 3 clerical staff, 1 Apprise Coordinator and 22 senior center managers and substitutes.

**PURPOSE OF THE PLAN**

The approved plan is the basis for the legal contract between the Pennsylvania Department of Aging and the Area Agency on Aging. The plan is also the basis for the Area Agency on Aging service provider contracts.

The 2020/21 Plan proposes expenditures of \$6,960,931

**HIGHLIGHTS OF AREA PLAN  
AREA AGENCY ON AGING  
Fiscal Year 2020/21**

The fiscal year 2020/21 Area Plan will continue to offer a comprehensive array of services designed to maximize independence, choice and provide person centered counseling. Efforts will continue to maximize resources to meet the needs of our older residents and caregivers.

1. Expand the agency's volunteer network to help alleviate loneliness and social isolation.
2. Pursue marketing strategies to increase awareness of the Family Caregiver Support Program to assist caregivers in their caregiving role.
3. Protect older adults and ensure their safety and dignity by raising awareness of and responding effectively to incidences of abuse, injury, exploitation, violence and neglect.
4. Strengthen and enhance programming for the Active Living Centers (senior centers) to increase attendance and participation.

**B/S/S/T AREA AGENCY ON AGING**

**Budget Summary  
Fiscal Year 2020/21**

<b>TOTAL ANTICIPATED INCOME</b>	<b>\$6,960,931</b>
Source:	
Aging Block Grant	\$6,128,964
Other PDA Grants	\$ 383,881
Other Revenues	\$ 448,086

The public hearings and the regular meetings of the Area Agency on Aging Advisory Council are intended to provide the public with the opportunity to gather information and express comments and concerns.

**AREA AGENCY ON AGING ADVISORY COUNCIL**  
**2020/2021**

**Bradford County**

Carol A. Jacques  
Brooks Eldridge-Martin  
Mary McKerrow  
Sue Roy

Gary Baker

Edna Fox

**Sullivan County**

Fred Jugan  
Matthew Andrews  
Janice Walsh

Vacancy

**Susquehanna County**

Rick Ainey  
Joyce Cobb  
Anne Wolf

Michele Palmer

**Tioga County**

Nancy Smith  
Shirley Alexander

Kim Johns  
Arlene Welch

**AREA AGENCY ON AGING BOARD OF DIRECTORS**

**Bradford County**

Doug McLinko  
Jamie Kerrick  
Lucia Saggiomo

**Sullivan County**

Wylie Norton  
Suzanne Lee  
Donna Iannone

**Susquehanna County**

Judy Herschel  
Sara Adornato  
Doug Sivers

**Tioga County**

Roger Bunn  
Sue Sticklin  
Sherry Sevier

**Advisory Council**

Brooks Eldredge-Martin

**At Large**

Jason Krise  
Linda Berry

**2020/2021 SUBCONTRACTOR AGENCIES**

Allied Services

CareGivers America

Community Resources for Independence

(BeST) - Endless Mountains Transportation Authority

Frey's Commissary

Guardian Home & Community Services

Helpmates

Link to Life

Metz Culinary Management, Inc

North Penn Legal

The Trehab Center

/MKH  
10/5/20

**AREA AGENCY ON AGING OFFICES**  
**www.bsstaaa.org**

**BRADFORD COUNTY**

Area Agency on Aging  
220 Main Street, Unit 2  
Towanda, PA 18848  
(570) 265-6121 locally  
1-800-982-4346 toll free  
Fax: (570) 265-5680

**SULLIVAN COUNTY**

Area Agency on Aging  
Sullivan County Courthouse  
245 Muncy Street, Suite 205  
Laporte, PA 18626  
(570) 946-4316 locally  
1-800-982-4346 toll free  
Fax: (570) 946-4421

**SUSQUEHANNA COUNTY**

Area Agency on Aging  
157 Spruce Street, Suite 1  
Montrose, PA 18801  
(570) 278-3751  
1-800-634-3746  
Fax: (570) 278-9371

**TIOGA COUNTY**

Area Agency on Aging  
48 Plaza Lane  
Wellsboro, PA 16901  
(570) 723-0935  
1-800-822-6793  
Fax: (570) 723-0932